Owner's Manual

RUBEX

WARNING! STRICT ADHERENCE TO THESE INSTALLATION INSTUCTIONS is required and will promote safety of those installing this product, as well as those who will ultimately use the lift for its intended purpose. Any deviation from these instructions will void the LIMITED WARRANTY that accompanies the product. Additionally, any party installing the product who deviates from the INSTALLATION INSTRUCTIONS shall be taken to agree to INDEMNIFY, SAVE AND HOLD HARMLESS the manufacturer from any and all loss, liability or damage including attorney fees, that might arise out of or in connection with such deviation.

10719 P/N: 16168 Rev C

Congratulations on your stair lift.

Indications for Use:
The Rubex Stair Lift is a transport system, also known as a stair–way chairlift, or stairlift. It is a motorized device intended to assist transfers of a single mobility impaired person up or down a flight of stairs.

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CUSTOMER INFORMATION SHEET

Date Purchased _____

Dealer _____

Address _____

Phone _____

Contact _____

Serial Number of Lift _____

If warranty work of service is needed, your dealer will need the data above to receive factory information or order parts for this lift.

USING YOUR STAIR LIFT

This will provide you years of service when used correctly. Make sure you understand each of the features listed below prior to using your stair lift.

OPERATING THE LIFT

Power Indicator Light (AC Powered Units) – This small green light at the top of the track indicates power is on the unit. If it is not lit, the unit will not run. This is generally the result of a blown circuit breaker. The circuit breaker is located under the light and is resettable.

Charge Light (Battery Powered Units) – This small light located on the charger gives you a constant picture of the charger's operation. A green light indicates the batteries are completely charged. A reddish/orange light indicates the charger is charging the batteries. Should there be no light—or the light is continually flashing, contact 866-378-6648.

Unit Control Switch – This is a rocker switch located on the front of the arm rest. It must be pushed and held during the entire travel of the lift. Pushing one side moves the lift up, the other side moves the lift down. The lift will automatically stop when it reaches the end of the track or anytime you release the control.

Swivel Seat – The seat swivels at the top and bottom landings to facilitate getting on and off the lift. To swivel the seat, pull up on the handle on either side of the seat and use your body to turn the seat in the direction desired. Make sure the seat locks before attempting to mount or dismount the lift. Returning the seat to its forward, locked position before operating the lift is very important. A safety switch under the seat prevents the lift from moving unless the seat is forward and locked in place.

Seat Belt – A seat belt is provided to keep you firmly in the chair during the travel of the lift. Never operate the lift until the seat belt is fastened securely around your waist.

Obstructions – Always check the stairway and track to make sure there are no obstructions before traveling up or down the stairs. Never operate the lift if anything or anyone is on the stairway. The footrest is equipped with a sensor to stop the lift if it should strike anything. If this happens, push the unit control the opposite direction to move away from the obstruction.

Landing Controls – A remote control is provided at the top and bottom of the stairs. Pressing the control will bring the lift to you. The lift will stop automatically when it reaches the end of the track. It will also stop if you release the control.

KEEPING YOUR STAIR LIFT TROUBLE FREE AND SAFE

- Keep the track and unit clean & free from dust and dirt.
- Make sure the stairs & track are free from obstructions.
- Do not attempt to service or work on the lift yourself without consult ing the factory first.
- Do not carry children or pets on your lap while riding the lift. It is intended for use by one person at a time.
- Call your dealer if you have questions or concerns.
- Make sure the outlet being used provides 110 VOLT and is grounded properly.
- Do not allow children to play on the lift.
- Never stand up while on the lift or attempt to operate the lift while standing.
- Always make sure the swivel is in the locked position before mounting or dismounting the lift.

CLEANING YOUR STAIR LIFT

- Unplug the lift prior to cleaning any portion of the lift.
- At least twice a year, use a general household cleaner to clean any portion of the track and unit.
- Use a general upholstery cleaner to clean the seat cushions, arm rests and seat back.**SAFETY TIPS**

Important!

Track Lubrication: Every 2–4 months, wipe out the inside of the track channels. Apply a thin coat of light body general purpose grease (lithium) to the vertical surfaces of the track channel where the chassis wheels roll.

- Have the dealer adjust the footrest and seat back height so it fits you properly.
- Operate the lift while the dealer is present. Be sure you are comfortable with mounting and dismounting the lift at each landing. The seat height should be set so it is as easy as possible to get on and off the lift.
- Make sure you understand how the swivel seat works and locks into the various positions.
- Keep your feet centered on the footrest while traveling up and down the stairs. Never dangle your feet off the footrest while riding the lift.
- Use the armrests to assist you getting on and off the lift.
- Sit all the way back in the seat while operating the lift and always fasten your seat belt.
- Never operate the lift while standing up.
- Stop the unit by releasing the control switch if anyone begins walking up or down the stairs. Do not proceed until the staircase has been cleared.
- Keep the landings at each end of the staircase free of any obstructions (children's toys, etc.).
- Do not carry pets or children on your lap while riding the lift. The lift is designed for use by one person at a time.

TROUBLE SHOOTING YOUR LIFT

These tips might save you a service call. Make sure you remove power from the lift before attempting any of the following items.

- **Lift not running, steel cable not tight**
  A “slack cable” safety device stops the lift from running if any slack is sensed in the cable. To reset the device, do the following: Remove the square metal plate cover on the side of the lift facing uphill. Insert the handcrank tube onto the pulley and turn clockwise until the cable is fully wound tightly on the drum and the lift begins coming up the track. A loud click will occur indicating the safety device has been reset. The lift should now run.

  If the lift is not all the way at the bottom of the track, an alternative method for resetting the slack cable device may be used. Half way between the lift and top of the track, grasp the steel cable and lift it straight up in the air (as if you were pulling on a bow string) until you are holding the weight of the lift. Slowly lower the cable back down to the track, the lift will travel down the track and the cable will now be tight.

- **Lift all the way at top of track– unit won’t run**
  The lift hit the final limit switch–meaning it has run too far up. Remove the square metal plate cover on the side of the lift facing uphill. Insert the handcrank tube onto the pulley and turn counter–clockwise 4–5 turns until the lift moves down the track about 1". Slide the final limit actuator (metal tab sticking up off the track) down until it touches the lift. The lift should now run. Lower the top switch cam about ½" to keep problem from recurring.

Rubex STAIR LIFT – LIMITED WARRANTY CERTIFICATE

LIMITED WARRANTY CERTIFICATE

Products Covered: Rubex

PLEASE FILL OUT ALL FIELDS AND RETURN WITHIN TEN (10) DAYS OF PRODUCT INSTALLATION.

Warrants to the original purchaser of a Rubex Stair Lift, manufactured for us, to be free from defects in material, mechanical and electrical components (parts) for a period of a 2-year period, and a 5-year period on the motor and gear.

EXCEPTIONS TO THIS LIMITED WARRANTY ARE: PLEASE READ CAREFULLY

- Rubex installed outdoors not covered-not approved for outdoor use
- Damage resulting from improper installation or operation
- Torn or dirty upholstery
- Negligence, alterations, abuse or misuse of the equipment
- Batteries are warranted for a 30 Day period
- Fire, flood, acts of God
- Shipping damage
- Parts used that are not approved
- Labor fees for installation work, repair or service calls are not covered

This warranty starts on the date of initial product installation (not to exceed 180 days from the date of manufacture), provided the warranty certificate is completely filled out and returned within ten (10) days of installation. We are not be liable for any consequential, special or incidental damages arising out of the purchase or use of the unit or resulting from the breach of this Limited Warranty, or any implied warranty. The limit of liability of dealer hereunder shall be the unit's purchase price. Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, or legal remedies, so these above limitations may not apply to you. All warranty claims must be reported to the dealer from whom the lift was purchased as they have responsibility for handling your warranty claim. The dealer is to contact the Technical Services Department provide the serial number of the product along with a description and evidence of the defect(s) supporting a warranty claim. Dealers may charge for labor, service, travel, or other associated costs to make repairs, and such charges are not covered by this Limited Warranty. It is permissible to have any repairs or replacement work done as a result of any defects in material and workmanship by someone other than the Dealer under this Limited Warranty. However, the Limited Warranty does not cover any charges or expenses assessed by any such other person or company performing such repairs or replacement work. All parts used to replace defective materials must be genuine parts to be covered by this Limited Warranty. This Limited Warranty gives you specific legal rights, and you may have other rights which vary from state to state.

Will not be charged for labor, consequential damage or repair expenses. Will not, under any circumstances, be liable for the loss of the use of its products or loss of time. Defective parts must be returned, if requested, prepaid, to your dealer for inspection prior to credit or replacement. At AmeriGlide's discretion, any part found to have been modified, over-stressed, damaged by accident, or misused is not covered by this warranty. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES OR CONDITIONS, INCLUDING ALL IMPLIED WARRANTIES OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND THERE ARE NO WARRANTIES THAT EXTEND BEYOND THE DESCRIPTION OF THE LIMITED WARRANTY DESCRIBED HEREIN.

Product Information

Model: _____

Serial Number: _____

Feet of Track _____

Installation Date: _____

Installer Information

Company Name: _____

Contact Name: _____

Address: _____

_____

Phone: _____

Email: _____

Purchaser Information

Name: _____

Address: _____

_____

Installation Address (if different): _____

Phone: _____

Email: _____

Additional Information

How did you hear about Rubex Stair Lift?

- ☐ Dealer
- ☐ Internet
- ☐ Magazine
- ☐ Friend or Family
- ☐ Saw product
- ☐ Other _____

I selected due to its (select all that apply):

- ☐ Key Feature _____
- ☐ Dealer
- ☐
- ☐ Ease of Use
- ☐ Recommendation
- ☐ Price/Value

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